



**Maria Mandato**  
Media Relations  
450-647-4111  
[maria.mandato@pwc.ca](mailto:maria.mandato@pwc.ca)  
[www.pwc.ca](http://www.pwc.ca)

**FOR IMMEDIATE RELEASE**

### **Pratt & Whitney Canada Introduces Eagle Service Plan® New FLEX Enrolment Option for In-Service Engines**

**NBAA, Orlando, Fla. Oct. 20, 2009** – Pratt & Whitney Canada (P&WC) is pleased to announce the new FLEX enrolment option for operators of in-service engines desiring to participate in its industry-leading [Eagle Service™ Plan](#) (ESP®) program. P&WC is a United Technologies Corp. (NYSE:UTX) company.

The ESP® Program FLEX enrolment option, available for a limited time only, allows an operator to defer payment for the majority of hours flown prior to enrolment to any convenient time in the future, including up to the scheduled engine overhaul event. The FLEX enrolment option is available in conjunction with each of the four popular coverage levels of the company's ESP® Program; Gold, Silver, Gold Lite, and Silver Lite.

“Budgeting is vital to every flight department and owner/operator. The Eagle Service™ Plan is unparalleled in providing predictable engine maintenance expenses by the flight hour, and our new FLEX enrolment option enables operators of in-service engines to enrol with the freedom to choose when to pay for the majority of hours that have been flown prior to enrolment, while benefitting immediately from full ESP® Program coverage upon enrolment,” said Eva Azoulay, Director, Commercial Services & Support-Customer Service, P&WC. “With FLEX enrolment, an operator may choose to pay a portion of the pre-enrolment hours each year, or even wait to pay all of the remaining hours up to the time of the scheduled engine overhaul event, all without variable or unpredictable pro-rata charges.”

The new ESP® Program FLEX enrolment option is available immediately. Interested operators may contact ESP® Administration at [esp.admin@pwc.ca](mailto:esp.admin@pwc.ca) or any P&WC field service/sales representative for more information. More details are also available at the P&WC booth #5711 at NBAA 2009.

P&WC is celebrating the 20<sup>th</sup> anniversary of its ESP® program this year, with more than 1,000 operators and 3,000 engines enjoying the benefits of membership. P&WC now counts over 10,000 operators all around the world - demonstrating that the company has a winning strategy in place with new-generation, [green engines](#) and unmatched support. Customers can rely on over 30 company-owned and designated service facilities, a [24/7 Customer First Centre](#) for expert and rapid assistance, and an extensive parts distribution network to deliver unmatched frontline service.

With field support representatives on all major continents, [mobile repair teams](#) available around the clock, and the largest pool of P&WC rental and exchange engines in the industry, P&WC's goal is to go the extra mile to keep its customers flying.

Pratt & Whitney Canada, based in Longueuil, Quebec, is a world leader in the design, manufacture and service of aircraft engines powering business, general aviation and regional aircraft and helicopters. The company also manufactures auxiliary power units and industrial gas turbines. United Technologies, based in Hartford, Conn., USA, is a diversified company providing high technology products and services to the global aerospace and building industries.

###